



## C2M.v2.7.MDM

### 4.2.1.5. Maintain Measurement Cycle Schedule

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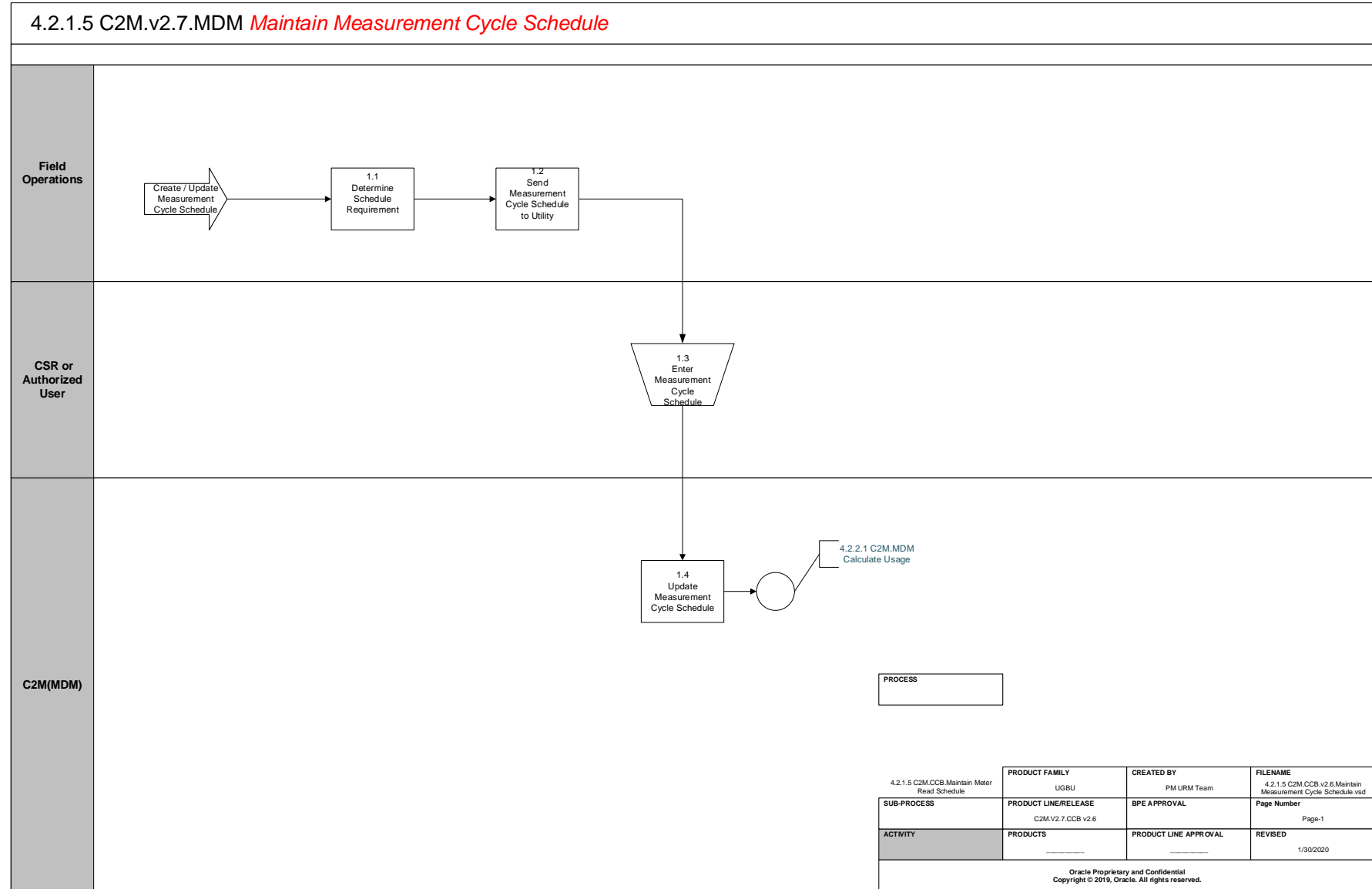
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## Brief Description

**Business Process:** 4.2.1.5.C2M.MDM.Maintain Measurement Cycle Schedule  
**Process Type:** Sub-Process  
**Parent Process:** 4.2 .1.C2M.MDM.Collect and Process Meter Reads and Miscellaneous Charges  
**Sibling Processes:** 4.2.1.1a. C2M.MDM.Read Meter, 4.2.1.2a. C2M.MDM.Load Meter Readings, 4.2.1.3a. C2M.MDM.Validate Meter Read, 4.2.1.4 C2M.MDM.Manage Consumption Data Reporting, 4.2.1.6. C2M.CCB.Receive External Charges, 4.2.1.7. C2M.CCB.Apply Miscellaneous Charges

This process describes how a measurement cycle schedule is maintained. The measurement cycle schedule defines when service points in a given cycle are to be read. The process is triggered when an update is required to a measurement cycle schedule. The process' output is an updated schedule in C2M(CCB). Changes to the measurement cycle schedule may impact the Bill Cycle Schedules. The actors involved in this process are Field Operators and CSRs or Authorized Users.

# Business Process Model



## Detail Business Process Model Description

### 1.1 Determine Schedule Requirements

**Actor/Role:** Field Operations / CSR

**Description:**

The Field Operations Officer determines requirements for the service schedule. Determination of the schedule requirement involves analysis of measurement cycles, measurement cycle routes and when they should be downloaded, estimated or read by the customer.

### 1.2 Send Service Schedule to Utility

**Actor/Role:** Field Operations / CSR

**Description:**

The Field Operations Officer sends the updated measurement cycle schedule to the Utility organization.

### 1.3 Enter Service Schedule

**Actor/Role:** Field Operations / CSR

**Description:**

The CSR or Authorized User receives the updated measurement cycle schedule from Field Operators and updates the service schedule in C2M(CCB). This is a manual task. There are different data requirements depending on whether it is an update to an existing measurement cycle schedule or it is the creation of a new measurement cycle schedule. This information is entered directly into C2M(CCB) via the [Measurement Cycle Schedule](#) screen.

**Configuration required (Y)**      **Entities to Configure:**

Measurement Cycle
Measurement Cycle Route Type

### 1.4 Update Measurement Cycle Schedule

**Actor/Role:** C2M(MDM)

**Description:**

The updated schedule is stored in C2M(CCB). The Scheduled Selection Date on the Service Schedule will now be used to determine the date the system downloads eligible service points in the nominated cycle. In addition, it will now be used by Billing to determine when a meter read is expected.

**Configuration required (Y)**      **Entities to Configure:**

Measurement Cycle
Measurement Cycle Route Type

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## Test Documentation related to the Current Process

ID	Document Name	Test Type

## Document Control

### Change Record

Date	Author	Version	Change Reference
04/27/2009	Nick Birrell	Draft 1a	No Previous Document
05/29/2009	Nick Birrell	Draft 1b	Updates made after review
10/21/10	Geir Hedman		Updated Title and Content page
11/09/10	Yoko Iwahiro		Update business objects and algorithms
12/28/10	Ayelet Lavee		Release review changed Visio names, version, document sibling, Hyperlinks, minor editing
2/9/11	Geir Hedman		Updated Document and Visio
8/4/2013	Don Lee		Updated Document and Visio
09/12/13	Galina Polonsky		Reviewed, Approved
08/27/15	Don Lee		Updated to v2.5
09/10/15	Galina Polonsky		Reviewed, Approved
08/17/17	Ekta Dua		Updated Document and Visio to v2.6
10/09/2017	Jerry Chick		Changed service cycle to measurement cycle
10/24/18	Jerry Chick		Additional updates
10/30/18	Galina Polonsky		Reviewed, Approved
6/5/2019	Satya Kalavala		Updated format for v2.7
1/30/2020	Antonio Napoli		Changed Filename, Process name as per URM formatting in this document and Visio



## Attachments:

### Measurement Cycle Page



Measurement Cycle  
Portal.docx

### Bill Cycle



Bill Cycle.doc